



MISSION

Serving Los Angeles County by providing essential records management and election services in a fair, accessible and transparent manner.

OUR VALUES



FAIRNESS

We will treat each and every customer in a respectful and friendly manner and we will offer them the best service possible

OUR VALUES

TRANSPARENCY

We offer access to information about our processes and actively pursue community and stakeholder involvement in our key decisions



ACCESSIBILITY

We strive to be available to the public and to meet their inquiries with accurate and courteous responses

GOALS



Customer Service



Election Services and Records Management



Fiscal Responsibility



Staff Development



GOALS

Promote the transparency, accuracy and accessibility of information through quality customer service and the effective use of information technology.

Develop and maximize leading edge and innovative solutions that foster accountable and accessible election services and public records.

Enhance organizational effectiveness and achieve efficiencies by streamlining and improving business processes.

Develop employee recognition programs and professional training opportunities that promote a qualified and diverse workforce.

OUR VISION

Offering many vital services to its residents and acting as an employer for nearly 1,000 full-time employees, the Registrar-Recorder/County Clerk seeks to fulfill its mission by offering quality service and efficient results while providing its employees with a safe and prosperous work environment.



Marriage Licenses
75,000



Population
Nearly
10 Million

